



DENTAL · VISION · LIFE · DISABILITY

Your Security *Is Our Top Priority*



At Renaissance, we take our responsibility to protect and safeguard your information very seriously.

Our strategy to secure Personally Identifiable Information (PII), Protected Health Information (PHI) and other forms of privacy information is multifaceted and includes:

Encrypting *Our Data*

All data is encrypted at rest. This includes desktops, laptops, servers, backups and removable media. Removable media includes thumb or flash drives, external hard drives, CDs and DVDs; which are strictly limited to approved personnel only.

Securing *Our Locations*

Employees wear proximity key card badges with photo ID to access buildings and interior secured areas. Internal and external video cameras are monitored 24 hours a day, 365 days a year.

Strictly *Governing Passwords & Access*

Passwords are changed at regular intervals, and “strong” passwords are required. We review accounts regularly for appropriate access and access is immediately revoked on all employee terminations/separations. Plus, two-factor authentication is in place for all privileged and remote users.

Protecting *Our Systems*

Anti-virus and malware protection software is installed and updated on all desktops, laptops and servers. Internal and external firewalls enforce multiple network segments. Intrusion Prevention and Detection Systems (IPS/IDS) are installed at critical “choke points” on the network. In combination with web-filtering and advanced malware protection, IPS and IDS reduce the threat of command and control malware infections, and other attacks. Systems are monitored 24 hours a day, 365 days a year by a third party security firm. Email gateways identify and encrypt messages that contain privacy information.

Testing *Our Security*

We regularly perform vulnerability scanning of our systems and applications. We also engage a third party annually to perform internal and external penetration testing. This is intended to monitor for any potential vulnerabilities in our system and applications, enabling us to identify and remediate any items found, as quickly as possible.

Learn More at [RenaissanceFamily.com](https://www.RenaissanceFamily.com)

These safeguards and more comply with guidelines issued by The National Institute of Standards and Technology (NIST) 800-53 Special Publication on Recommended Security Controls for Federal Information Systems and Organizations, the Center for Internet Security (CIS) Benchmarks, and the Department of Defense (DoD) Security Technical Implementation Guides (STIG). Underwritten by Renaissance Life & Health Insurance Company of America, Indianapolis, IN, and in New York by Renaissance Life & Health Insurance Company of New York, Binghamton, NY. Both companies can be reached at PO Box 1596, Indianapolis, IN 46206