



## Overseas Tooth Emergency? *We Still Have You Covered*

Renaissance has always made it easy for enrollees to receive dental care here in the United States. Our Passport Dental™ program makes it easy to receive dental care almost everywhere in the world!

With Passport Dental™, Renaissance enrollees can receive expert dental care when they are outside of the United States through the AXA Assistance worldwide referral network of dentists and dental clinics.

### *How To Find A Dentist*



When outside of the United States, call AXA Assistance collect at **312-356-5972** to receive a referral through an English-speaking operator. The operators are available 24/7. Enrollees must identify themselves as Renaissance enrollees when they call. When inside the United States, call AXA Assistance at **888-558-2706**.

### *Dental Services Covered*



Most Renaissance enrollees can receive dental treatment for both non-emergency and emergency care through Passport Dental™, according to the terms of their existing Renaissance coverage.



However, it is important to note that dentists referred by AXA Assistance are not Renaissance participating dentists. Enrollees who are covered under any Renaissance program that limits their coverage when they see a non-participating dentist will also have limited coverage when they see a dentist referred by AXA Assistance.

### *How To Submit A Claim*



When services are provided by dentists in the AXA Assistance referral network, enrollees must pay for their treatment and get a detailed receipt so they can submit a claim to Renaissance for reimbursement when they return to the United States.

**When OUTSIDE of the U.S.**  
*Call AXA Assistance: 312-356-5972*

**When INSIDE the U.S.**  
*Call AXA Assistance toll-free: 888-558-2706*

#### **RECEIPTS SHOULD INCLUDE:**

- \* The dentist's name and address (including country)
- \* A description of the services performed (including what tooth and/or teeth were treated)
- \* The charges and whether those charges were billed in U.S. dollars or local currency

Once claims are submitted to us, we will reimburse enrollees according to the terms and conditions of their existing Renaissance coverage. In most cases, that means both emergency and routine treatment will be covered.

Learn More at [RenaissanceFamily.com](https://www.RenaissanceFamily.com)