



DENTAL · VISION · LIFE · DISABILITY

Renaissance Life & Health Insurance Company of New York
2 Court Street, Suite 102, Binghamton, NY 13901
NEW YORK

DBL-PFL ADMINISTRATIVE CONTACTS

Welcome to Renaissance Life & Health Insurance Company Of New York. We are happy to have you on board and to assist you with your New York State Mandated Disability and Paid Family Leave Benefits.

SECTION I | YOUR DEDICATED RENAISSANCE TEAM

CLAIMS | Email: GroupClaims@RenaissanceFamily.com

Phone Number: 607-352-4400 | **Toll Free:** 844-368-6485 (*Option 2*)

JANET KUMPON, Account Manager | Email: JKumpon@RenaissanceFamily.com

Phone Number: 607-352-4342 | **Toll Free:** 844-368-6485 (*Ext. 24342*)

MONICA STENTO, Group Operations Billing Specialist | Email: MStento@RenaissanceFamily.com

Phone Number: 607-352-4336 | **Toll Free:** 844-368-6485 (*Option 1, then Option 2*)

SECTION II | CLAIM PROCESSING

CLAIM SUBMISSION: Questions regarding the submission and processing of claims should be directed to our Claim Division at **844-368-6485** (*Option 2*)

SUBMIT BY EMAIL: GroupClaims@RenaissanceFamily.com

SUBMIT BY FAX: **607-773-2276**

SUBMIT BY MAIL: Renaissance Life & Health Insurance Company of New York
Attn: Group Disability Claims Department
2 Court St., Suite 102 Binghamton, NY 13901

CLAIM FORMS ARE INCLUDED IN YOUR EMPLOYER KIT.

