

## DBL ADMINISTRATIVE CONTACTS

Welcome to Renaissance Life & Health Insurance Company Of New York.  
We are happy to have you on board and to assist you with your New York State Mandated Disability Benefits.

### SECTION I | YOUR DEDICATED RENAISSANCE TEAM

**NANCY NICKLAW**, Manager Group Claims | **Email:** [NNicklaw@RenaissanceFamily.com](mailto:NNicklaw@RenaissanceFamily.com)  
**Phone:** 1-607-352-4379 | **Toll Free:** 844-368-6485 (*Option 2*)

**NANCY WHITE**, Advanced Group Claims Examiner | **Email:** [NWhite@RenaissanceFamily.com](mailto:NWhite@RenaissanceFamily.com)  
**Phone Number:** 607-352-4381 | **Toll Free:** 844-368-6485 (*Option 2*)

**JANET KUMPON**, Account Manager | **Email:** [JKumpon@RenaissanceFamily.com](mailto:JKumpon@RenaissanceFamily.com)  
**Phone Number:** 607-352-4342 | **Toll Free:** 844-368-6485 (*Ext. 24342*)

**MONICA STENTO**, Group Operations Billing Specialist | **Email:** [MStento@RenaissanceFamily.com](mailto:MStento@RenaissanceFamily.com)  
**Phone Number:** 607-352-4336 | **Toll Free:** 844-368-6485 (*Option 1, then Option 2*)

### SECTION II | CLAIM PROCESSING

**CLAIM SUBMISSION:** Questions regarding the submission and processing of claims should be directed to our Claim Division at **844-368-6485** (*Option 2*)

**SUBMIT BY EMAIL:** [GroupClaims@RenaissanceFamily.com](mailto:GroupClaims@RenaissanceFamily.com)

**SUBMIT BY FAX:** 607-773-2276

**SUBMIT BY MAIL:** Renaissance Life & Health Insurance Company of New York  
Attn: Group Disability Claims Department  
2 Court St., Suite 102 Binghamton, NY 13901

**CLAIM FORMS ARE INCLUDED IN YOUR EMPLOYER KIT.**

